

David Nicholson

816-803-7159 davidknkc@icloud.com 5435 Birch Street Roeland Park KS, 66205 davidkn.com

Skills

I enjoy helping others discover ways software can function while creating simple processes that can be applied to daily tasks. Software should be easy for people to use.

Skills include project and release management, consulting, implementation and training, client support, Microsoft Office, Salesforce, JIRA, experience with common web-service and web-development technologies and practices.

Experience

NETSMART, SENIOR SOLUTION ARCHITECT, OVERLAND PARK KS – 2015 - PRESENT

Developed simplified and repeatable approaches to state file submissions for clinical and administrative staff using an electronic health record.

Conducted implementation projects and provided on-going support for our clients.

Planned, delegated, and directed the team's day-to-day work to achieve operational targets and technical project objectives.

Designed front-end user work flows and engineering strategies for each project with an intentional focus and core objective of re-usability from client to client.

Collaborated with Sales teams, provided in-depth technical analysis and written scope of work documentation.

Manage technical development, software release management, and quality assurance processes for each project

CERNER CORPORATION, BUSINESS APPRENTICE, KANSAS CITY, MO – 2013 - 2015

Worked with product stakeholders to write concise scope of work documentation.

UNITED STATES ARMY, CORPORAL, FORT CAMPBELL, KY – 2007 - 2012

Managed \$90 million Black Hawk helicopter parts inventory over five years and during two deployments to Afghanistan. Mentored staff in computerized inventory tracking, best practices, and anticipating inventory need based on the tempo of operations.

54TH STREET GRILL AND BAR, ASSISTANT GENERAL MANAGER, KANSAS CITY, MO – 2001 - 2007

Managed all operational tasks required to run a restaurant; staffing, scheduling, training, inventory management, daily and quarterly goal management.

Education

Park University, Parkville MO – Bachelor's of Science, Business Administration, 2014